

Updated 2019-Nov-20

Applies for Isofol Medical AB (publ) (corp. id. no 556759-8064)

Introduction

It is important for us to protect your personal integrity and therefore, we process all your information and all personal data in accordance with applicable laws and regulations. We always process personal data and other essential information in a context where we take all appropriate measures in order to hinder unauthorized access, dissemination, changes or deletion thereof.

We may change our integrity policy to reflect changes in our activities, our web pages or services, or applicable law. The latest version of our integrity policy is always available on our web page.

Purpose

The purpose of our integrity policy is to explain how we collect and process your personal data. We also explain your rights and how you may act if you have any comments or wish to communicate a complaint to us. Personal data which are processed in connection with clinical trials are governed by a separate policy.

Goal

Our goal is that you shall feel secure in the knowledge that your personal integrity is respected and protected, and that your personal data is processed in a correct manner. All personal data shall be processed with care and in accordance with applicable law.

General Guidelines

In order for you to better understand how we process data and information about you, we will explain our overall guidelines and fundamental principles below.

What is Personal Data and What is Processing of Personal Data?

Personal data is all information that directly or indirectly (with or without access to other information) may be connected to you, e.g. names, personal code numbers and IP addresses.

Who is Responsible for the Personal Data We Collect?

Isofol Medical AB (publ) (org nr 556759-8064), Arvid Wallgrens Backe 20, 413 46 GÖTEBORG, is the controller for the personal data which is collected and processed by our company and is responsible for that all such processing is in accordance with applicable legislation.

Which Information is Processed?

Information provided by you

You may directly or indirectly have to provide the following information:

- **Personal and contact information:** Name, date of birth, personal code number, physical address, e-mail address, cellular phone number etc.

Information we collect about you

When you use any of our web services, we may collect the following information:

- **Personal and contact information:** Name, date of birth, personal code number, physical addresses, e-mail address, cellular phone number etc.
- **Information about how you interact with our services:** How you use our services, reply times for web pages, errors in case of downloading, and how you reach and leave the services.
- **Unit information:** For example, IP addresses, language settings, web page settings, time zone, operating system, platform and screen settings.
- **Geographical information:** Your geographical location.

The information you provide is necessary in order for us to be able to send you newsletters but may also be necessary for other purposes, please read more about this below.

Communication

We may use your personal data in order to communicate relevant information about Isofol Medical which may be of interest to you. If you do not wish to receive such communications, you are welcome to contact us or unsubscribe from our newsletters.

With Whom May We Share Your Information?

In case we share your information with a third party, we will always take all appropriate legal, technical and organizational measures in order to make sure that your data is handled securely and with an appropriate level of protection.

Where Will We Process Your Personal Data?

Our aim is to always process your personal data within the EU/EEA. Your data may, however, in some situations be transferred to, and processed in, a country outside EU/EEA by another supplier or sub-supplier. In case of transfer of data to service suppliers in the USA, the transfer will be made to companies which have self-certified under the Privacy Shield. You can find more information about Privacy Shield, which is an agreement about protecting personal data between the EU and the USA, at <https://www.privacyshield.gov/welcome>. We are fully committed to always protect your data, and will thus take all appropriate legal, technical and organizational measures in order to ensure that your data will be processed securely and with an adequate level of protection which is comparable to the protection offered within the EU/EEA. In case we transfer personal data to a third party, we always enter into a data processing agreement with such third party.

How Long Do We Store Your Personal Data?

We store your personal data as long as it is necessary in order to fulfil the objectives with the processing or to perform our agreed undertakings towards you, and as long as it is required due to legal requirements of storage. For subscribers to our newsletter, we store the personal data as long as the subscription is active.

Your Rights to Access, Correction and Deletion

- **Rights to obtain access to your data**
You have the right to request a copy of the record with your personal data and verify the information we have stored about you. Requesting one copy is free of charge.
- **Right to correction**
You have the right to request correction of incorrect or incomplete information about yourself.
- **Right for deletion**
To the extent our processing of your personal data is based on consent, you have the right to withdraw such consent.

We will reply to any questions about your rights as soon as possible.

Cookies and Tracking Techniques

We use cookies and similar tracking techniques in order to deliver adapted solutions to our users of our web services. If you want to know more about how we use cookies, you are welcome to contact us.

Social Media

Currently, you may follow us on social media such as LinkedIn. On this account, we are only responsible for personal data that we publish or can influence the publication of.

Responsibilities

It is the responsibility of each manager to ensure that all employees who handle personal data have sufficient education and technical resources so that no unauthorized access of the personal integrity of a registered person shall occur.

How Can You Contact Us in Case You Have Questions about Data Protection?

If you have any questions related to data protection and personal integrity or if you think that we have processed your personal data incorrectly, you may always contact us at info@isofolmedical.com.

We have a data protection officer who can provide more detailed information about how we work with personal data and integrity protection, please contact our telephone switchboard for contact information.